



*Dear Patient and Family Members.*

Our Hospital's staff is actively managing the challenges of the coronavirus outbreak. Our primary goal is the safety of patients, families and care team members. Care team leaders continue to closely monitor the COVID-19 pandemic and create new ways to best take care of patients. This leads to making decisions, almost hourly, to respond to the challenges and uncertainty resulting from this situation.

In alignment with Governor Cuomo's executive order for hospitals to suspend all visitation, except for patients who are near the end of life, New York Community Hospital has enacted visitation restrictions. Restricted visitation is in effect for all people, including family and friends. Some exceptions can be made for end-of-life situations or other extenuating circumstances.

We realize this restriction places additional stress on patients and families, and we wish that we could do something different. However, as a community, if we want to limit the spread of COVID-19 and how sick people become, we must take these kinds of precautions. Patients and families are encouraged to use technology to stay connected to friends and family while keeping safe from infections that can be spread from person to person. Our free WiFi for patient's use is "GuestNet".

You can also contact us by calling the operator at 718-692-5300, Patient Relation office at 718-692-5336/718-692-8753 or the Nursing Supervisor or Administrator on Duty at 718-692-5360.

We wish you a speedy recovery.

Sincerely,

Administration of the New York Community Hospital

**New York Community Hospital**

2525 Kings Highway

718-692-5300